TeleSign

WhatsApp Messaging

Be where your customers are -
create personalized, engaging conversations

Branded Sender IDs & Business Profile

Rich Media

Two-way Messaging For Interactive Conversations

Compliance & Onboarding Support

Configurable Channel Failover to SMS or Other Channel Supported Channels

Trusted Messages

Template Messaging for A2P Communications

Sandbox Environment for Integration & Testing

READ

True Delivery and Read Receipts

Optimize the customer experience with personalized programmable customer communications

Group Conversations

Send group targeted surveys and feedback requests about products or services, and requests for user-generated content, to gain valuable information and develop a better, more personalized customer relationship.

Customer Care and Support

Enable your customer service agents to respond to customer-initiated conversations. Provide quick support, get instant feedback and resolve issues in one-on-one conversations

Real-Time Notifications

Use message templates to create rich notifications for package deliveries, alerts for travel itinerary changes, system outages, and location-targeted alerts. Send notifications about orders or deliveries, appointment reminders, payment processing, and more.

Connect with your customers on a familiar channel that is fast, reliable and more secure

Reach & Engage More Users
Tap into 2 billion users with more than 65 billion messages currently being sent daily via WhatsApp[1].
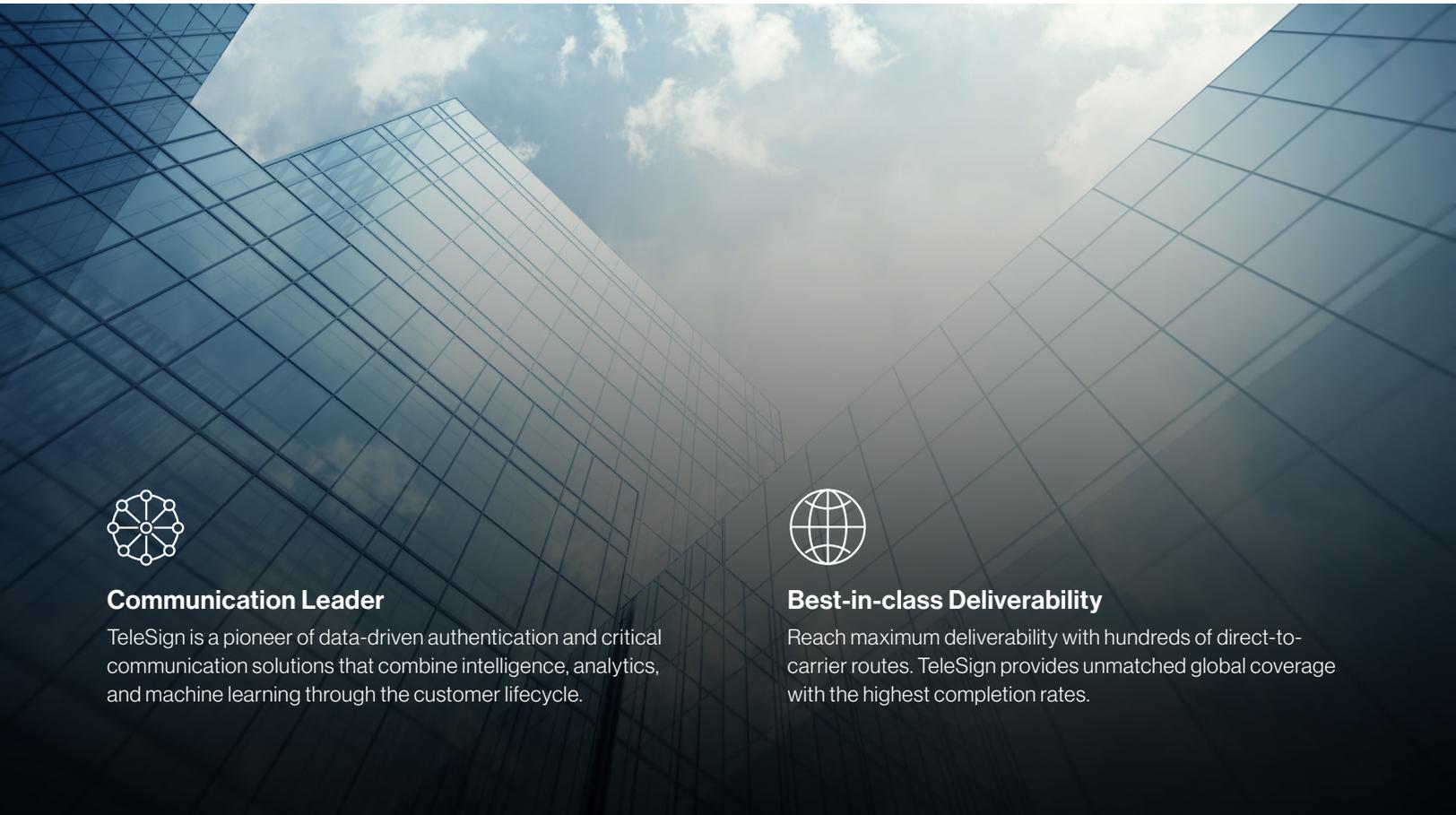
Communicate More Effectively
Customers prefer WhatsApp for customer service because it saves them time; no more holding, convenient anytime engagement with multiple formats[2].

Grow the Business
Create a frictionless experience, deliver better customer support and experience up to 40% more engagement[3] with higher conversions and retention rates.

Communication Leader
TeleSign is a pioneer of data-driven authentication and critical communication solutions that combine intelligence, analytics, and machine learning through the customer lifecycle.

Best-in-class Deliverability
Reach maximum deliverability with hundreds of direct-to-carrier routes. TeleSign provides unmatched global coverage with the highest completion rates.

Our platform connects and protects online experiences with sophisticated customer identity and engagement solutions. Through APIs that deliver user verification, data insights, and communications, we solve today's unique customer challenges by bridging your business to the complex world of global telecommunications. For more information, please visit www.telesign.com

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