

# Phone Numbers

Instant access to verified, high-quality phone numbers in over 110 countries to support all your communication needs



## SEND AND RECEIVE SMS MESSAGES & VOICE CALLS FROM DEDICATED OR SHARED PHONE NUMBERS

Having easy access to the right type of phone numbers at the right time is critical to the success of your communication needs. With TeleSign's Phone Numbers, you can ensure brand recognition, enable two way communication, automate customer support work flows, and even leverage localized numbers to drive increased engagement. TeleSign offers a full range of phone numbers to accelerate your ability to communicate with anyone in the world, at any time, and through multiple channels.



### CUSTOMIZE YOUR NUMBER SEARCH

Our Phone Numbers API allows you to search our inventory by number type, capability, country, and by specific prefixes.



### MASKED NUMBERS

Create anonymous communication sessions between two end users without disclosing their personal phone numbers.



### ORDER TRACKING

Place orders for Phone Numbers if your specific criteria is unavailable and easily track the status of that order.



### COMPREHENSIVE INVENTORY

TeleSign offers a comprehensive pool of phone numbers and dedicated short codes, enabling reach in over 110 countries.



### INSTANT ACCESS

Buy SMS and/or Voice Enabled Numbers whenever you need through a simple API. Obtain a list of your current Phone Numbers too.



### RIGOROUS VETTING

Our numbers are screened and tested for quality assurance so you don't have to.



### MORE CONVERSATIONAL

RCS includes suggested replies, suggested actions and the introduction of AI for a more engaging messaging experience. Drive customer satisfaction and reduce customer support cost via Chatbot interfaces.



### MAINTAIN BRAND CONSISTENCY

Send and receive SMS or voice calls from and to a familiar and consistent identifier to your end users.

## A COMPLETE RANGE OF PHONE NUMBER TYPES

**TOLL-FREE**  
Provide your end users with a recognizable, free of charge calling interface through Toll-Free numbers  
X-800-XXX-XXXX

**LOCAL / NATIONAL**  
Create a sense of trust and locality with numbers that have the same country/area codes as your users  
+X-🌐-XXX-XXXX

**MOBILE**  
Mobile numbers with global reach that support both inbound and outbound communications  
📱 XXX-XXXX

**SHORT CODES**  
High Volume SMS enabled numbers that provide a consistent and unique identifier  
XXXXXX

**ALPHANUMERIC**  
Give your brand better visibility through the use of alphanumeric sender IDs  
XXX-ALPHA

## BENEFITS



### EASY PROVISIONING

Phone numbers can be purchased and provisioned instantly through the TeleSign platform



### AUTOMATE WORKFLOWS

Reduce costs and improve customer experience by automating workflows that were previously manual



### CREATE LOCALIZED EXPERIENCES

Use the same country code as your users for a localized experience



### COMPLIANCE EXPERTISE

Expert knowledge to help you understand market nuances, country regulations and communication standards globally



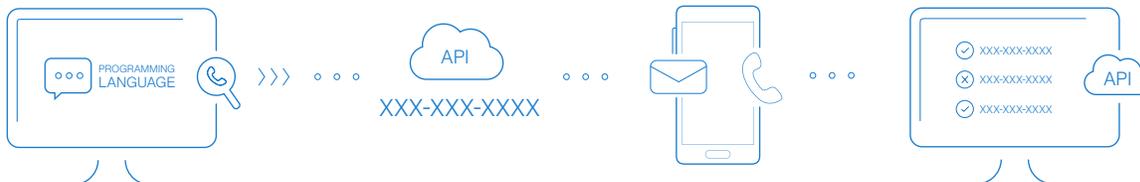
“We needed a partner that could scale to support our ever expanding global footprint. TeleSign delivered the scale we were looking for.”

### CHUCK MORTIMORE

VP, PRODUCT MANAGEMENT, SALESFORCE

## HOW IT WORKS

With a few lines of code gain access to phone numbers in over 110 countries to enable communications quickly and effectively



- 1 Developers select a programming language of their choice, write a few lines of code and send a request to search for phone numbers to lease.
- 2 After you've found a phone number(s) you want to lease, a lease can be created for the selected phone number(s) via API.
- 3 Once a lease is created, you can begin using your number(s) instantly for both outbound and inbound communications.
- 4 Retrieve an existing list of leased numbers and cancel leases at any time through the very same API.

Read the complete TeleSign documentation directly from the TeleSign Developer Center.

Our platform connects and protects online experiences with sophisticated customer identity and engagement solutions. Through APIs that deliver user verification, data insights, and communications, we solve today's unique customer challenges by bridging your business to the complex world of global telecommunications.

For more information, please visit [www.telesign.com](http://www.telesign.com) | @TeleSign